

2.7 Student Satisfaction Survey

2.7.1 Student Satisfaction Survey on Teaching – Learning Process 2021-22

Report

Content:-

- A. Objective
- B. Survey Methodology
- C. Participants
- D. Survey Results
- E. Findings and Analysis
- F. Action Plan for Continual Improvement
- G. Conclusion

A) Objective:

- To measure students level of satisfaction on their teaching- learning experiences
- To assess the teaching quality.
- To improve teaching-learning process

B) Survey Methodology:

For the academic session 2021-22, the College conducted student satisfaction survey at the end of the even semester on 17th June 2022. Online Survey was conducted for which incharge teacher provided the link of questionnaire – (<https://docs.google.com/forms/d/1Uqkp8te0G4pDpRxD-PUnMQ7CQ7CQMK4NJz8mSjLsYA-lvo/edit?Chromeless=1>) to the Students to be solved by the Students.

C) Participants:

For the Students Satisfaction Survey Questionnaire link was provided to the Students from the faculties of Arts, Home-Science and Commerce at UG and PG levels. 407 Students actively participated in the Survey.

D) Survey Results:

Twenty-five questions with five options had been analyzed given below-

- First five questions based on the syllabus and its teaching and completion, were answered satisfactory. 54.8% Students were satisfied with the completion of the syllabus. 63.4% . Students answered positively regarding the teacher's preparation in the class.
- Six to ten questions based on the teaching approach internal evaluation, Unit tests, mentoring process. Multiple opportunities provided to Students got satisfactory results. 66%6 Students thought the internal evaluation process as Fair 48.2% Students response to unit tests was noteworthy, 65.1% Students found the mentoring process very significant.
- Next eleven to fifteen questions based on course and programme outcomes, follow up of assignments and teacher's support to the Students were answered well. 61.4% Students were well aware of the course and programme outcomes.
- Question based on use of ICT tools was less satisfactory. 33.7 Students answered it positively 49.9%. Students strongly agreed the overall quality of teaching-learning

process. According to 48.2% Students library facilities are excellent. 85.3% Students agreed that teachers always help them to overcome their weaknesses and encourage them to participate in extra- curricular activities and develop their skills.

E) Findings and Analysis:

Student satisfaction survey conducted for the academic session 2021-22 proved helpful for identifying the Student's response in teaching process. The survey also helped to that still there is enough scope to increase the use of ICT tools to strengthen the teaching-learning process. At the same it is worthy to be noted that overall teaching-learning process and teachers- Students rapport have been highly appreciated by the Students.

F) Action Plan for Continual Improvement:

- To increase ICT tools to enhance learning experiences.
- To conduct soft skills and employability skill programmes.

G) Conclusion:

Student Satisfaction Survey conducted can be briefly concluded-

- 85.3% Students are satisfied with the overall process and quality of teaching-learning
- Still there is enough scope to increase ICT tools and conduct employability skill programmes.